



FOR IMMEDIATE RELEASE

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Fibrant Releases Planned Maintenance Details

Salisbury_NC_April 6 – As a measure of Fibrant's continued dedication to provide superior customer service and the most reliable broadband network for its customer base, Fibrant is releasing details regarding an upcoming maintenance window.

DukeNet, Fibrant's partner in providing fiber-optic communications, will be performing maintenance on their network April 10-13, 17-20, 24-25 and 27. This maintenance will be performed during a normal maintenance window from 12:01 – 5:00 a.m.

Although DukeNet, as well as Fibrant, have taken proactive measures to ensure that customers are not affected, issues may arise that result in a brief network outage. Fibrant apologizes in advance for any inconvenience this may cause. As always, if customers have questions, they may contact Fibrant Technical Support at (704) 216-7567 and select option two (2) or help@fibrant.com.

Fibrant currently has over 1,700 customers and provides internet, television and phone services exclusively for residents and businesses within the Salisbury city limits. As a state of the art, fiber to the home utility, Fibrant employs 100% fiber optics to carry a full suite of communication services to residential homes and businesses.

For more information regarding Fibrant, its services or programs, citizens may call (704) 216-7467 or visit www.fibrant.com.

The City of Salisbury is an equal opportunity employer with over 180 different job classifications and more than 400 full time positions. For more information regarding the City of Salisbury and its services and departments, please visit us on the web at www.salisburync.gov. To receive updates regarding local initiatives, meetings, programs and events, please follow us on Twitter at www.salsiburync.gov/twitter.

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